

Water Primary School

Happiness, Health & Opportunity

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Headteacher: Miss E. McKay

Thursday 28th March,

Dear Families,

We hope this letter finds you well. We wanted to inform you about an important change regarding our communication system between parents and the school. After a recent consultation to adapt our communication methods, we have decided to discontinue the use of Class Dojo as a means of communication.

We want to clarify that Class Dojo was not being used as a reward system in our school, which is its primary aim. For our school, we decided that its purpose was to facilitate communication and the sharing of information between teachers and parents such as reminders of P.E. days, school trips or special occasions. However, some messages (which ideally should have been passed on through the school office or followed official channels) were being sent via Class Dojo. Furthermore, we understand that messages were sometimes being sent during unsociable times, making it difficult for our staff to respond promptly. We recognise that as parents, you have your own commitments and may not be available to check for messages during these times also.

For the moment, if you need to contact the school for any reason, please call our office on 01706 216414. A message will be taken and directed to the appropriate person, who will then respond to you as soon as possible. Additionally, our staff dismiss children most days, so if there are any urgent messages that need to be passed on to you, they will make sure to do so.

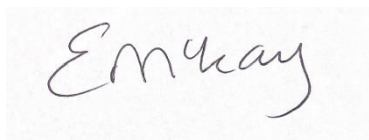
We understand that this change may require some adjustments for both parents and teachers. However, we believe that by centralising communication through the school office, we can ensure messages are received and responded to efficiently.

It is vital to a successful school to promote the essential partnership between the school, families, staff, students and the wider community through efficient and effective communication. Good communication should allow and encourage all stakeholders to participate in the development of the school and support our ethos and culture.

There will be further guidance and a new policy will be sent out after the Easter break which will further detail how we are moving forward with communication. Thank you for your understanding and cooperation in this matter. We appreciate your ongoing support and partnership in your child's education.

Many thanks,

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Miss E. McKay

